FAQs for Travel to India as per Guidelines by Ministry of Civil Aviation

1. **What is Air Suvidha?**
   Air Suvidha is a contactless solution by Ministry of Civil Aviation and Delhi Airport for all international passengers coming to India. It is a Self Reporting and Exemption Form Portal for International arriving passengers.

2. **Are these forms created just for Delhi Airport or for all International Airports?**
   These forms are created for all International arriving passengers to India.

3. **What is Self-Reporting Form?**
   All International arriving passengers are required to fill the self-reporting form as mandated by the Ministry of Health & Family Welfare. Air Suvidha is an online system for International passengers to submit mandatory Self-Reporting Form to declare their current health status. This form is mandatory and should be filled anytime before boarding.

4. **What is the purpose of Self-Reporting form?**
   Yes, Self Reporting form has to be mandatorily filled by all international arriving passengers.

5. **Is there any cut-off limit for the self-reporting form?**
   There is no cut-off time limit for the self-reporting form. It can be filled anytime before boarding. However, it is encouraged that you fill it well in advance.

6. **What happens after I submit the self-reporting form?**
   On submission, the mandatory self-reporting application will be forwarded to the Airport Health Organization (APHO) under the Ministry Of Health and Family Welfare, Government of India. Passengers can then refer to their email inbox for the updated application document. Passenger should show this document on arrival in India at the APHO counter and proceed for immigration.

7. **Where can I find the exemption form?**
   Please note, Exemption Request form can be filled and submitted online with supporting documents 72 hrs. before boarding flight. Exemption Requests will be approved or rejected online by respective state authorities. Passengers can apply online to seek exemption from mandatory Institution Quarantine under five categories.

8. **Who can apply for exemption from mandatory Institutional Quarantine?**
   Only International arriving passenger belonging to any of the below mentioned 5 category & having valid documents can apply online to seek exemption from mandatory Institution Quarantine under five categories.

9. **What are the exemption categories?**
   1. Pregnant women
   2. Suffered a death in the family
   3. Suffering from serious illness (Description to be provided)
   4. Parents accompanied by children below 10 years
   5. Covid-19 negative certificate (attach RT PCR test only).

10. **To fill exemption form, do I have to provide details again if it is already submitted for self-reporting form?**
    Using the Self Reporting application’s request number, the details of the passenger get auto-filled in application for exemption or vice versa.
11. How can I apply for exemption?
Passenger seeking exemption from mandatory Institution Quarantine can apply online providing valid documents. On submission of the form, an acknowledgment with a unique reference number will be sent to the applicant’s registered email Id.

12. What documents are required while applying in the portal for exemption?
Copy of the Passport in JPEG or PDF format 1. Pregnant woman - Attach doctors recommendation letter 2. Parents accompanied by children below 10 years - Attach passport copy 3. Suffering from serious illness - Attach medical certificate 4. Suffered a death in the family - Attach death/ Doctor’s certificate ; 5. Attach RT-PCR negative report or a copy of RT-PCR tests where results are awaited. Please provide the original negative report on arrival along with the exemption form. * Family as defined by Indian Govt. consists of Spouse, Children, Siblings, Parents & Grandparents only.

13. How can I check the status of my application for exemption?
On submission of the form, an acknowledgement with a unique reference number will be send to the applicant’s registered email Id. Govt. health officials will confirm the status (Approval or Rejection ) of your application through email. State Authorities at the first port of entry will review exemption requests of all international arriving passengers.

14. How can the co-passenger accompanying the main applicant apply for exemption?
Details of co-passenger needs to be submitted in the portal along with the main applicant's form. Passengers can also submit group online requests through the same form for the entire family travelling in the same flight.

15. What is Delhi Airport’s role in the entire process?
Delhi Airport is just facilitating all international arriving passengers on behalf of MOCA in routing their applications on to the right govt authority. Final decision on the same is taken only by the concerned govt authority.

16. If I have an approved exemption from institutional quarantine, can I take a connecting flight?
As per current government guidelines passengers exempted from institutional quarantine can travel by surface using personal mode of transport. Public transport including domestic flights are not allowed till 14 days of quarantine period is complete. Passengers with RT PCR negative certificate are allowed to take domestic connections.

17. What are the guidelines on RT PCR test for international travel to India?
The test taken within 92 hours of departure from the port of origin is valid on arrival in India. The exemption form can be filled post going for the test up to 72 hours before departure. In case the report is not available in time, the form can be filled with proof of test and on arrival, passengers are expected to show a covid negative certificate along with exemption approval. Passengers with covid negative certificate can travel in public transport including domestic flights to reach their final destinations.

18. What if my application gets rejected by respective state government?
If the respective state government rejects the application, the passenger shall undergo the institutional quarantine as per the govt. norms at the approved centers. Refer to the Important Quarantine Guidelines to know more about the institutional quarantine.
19. I've uploaded the documents, what is the status of my application?
   Dear Name, you'll be notified via email within 72 hours of your request.

20. RT-PCR test result takes more than 24 hours, then how can one do the test within 96 hours of the flight and upload on portal at least 72 hours prior the flight?
   Sample for COVID-19 test have to be taken within 96 hours of boarding. If the final report is not available 72 hours prior the flight, passengers shall carry the report and can show it on arrival at the airport. Also, such passengers can apply for exemption online & upload proof of test mentioning that they are waiting for result to arrive.

21. Is RT-PCR test mandatory?
   No, the RT-PCR test is not mandatory. For passengers with no test report, have to undergo mandatory 7 days of institutional quarantine, at their own cost and another 7 days of home quarantine on arrival in India.

22. Once docs uploaded, can I take a domestic flight, non VBM?
   Dear Name, if your exemption request is approved, you'll receive an email communication for the same. On arrival in India, you may present the same to the authorities and can further take domestic flights to the destination state from Delhi Airport.

23. Is the portal applicable to all international airports in India?
   Dear Name, this is applicable to all international arrivals in India.